

# ScriptCenter®



Reduce Lines | Free Up Pharmacy Staff  
Provide Alternative Pickup Locations

VA outpatient pharmacies are busy caring for the prescription needs of veterans. Pharmacies are congested and have difficulties keeping up with the prescription demand. ScriptCenter has helped VA domiciliaries move routine prescriptions away from their outpatient window and allow domiciliary patients to pick up their finished prescriptions when it is most convenient for them.



After implementing ScriptCenter pharmacy lines are shorter, patient satisfaction and compliance is improved, and we are able to safely and securely transition patients into a lifestyle of self-care and personal responsibility

*Associate Chief of Pharmacy Operations*

# ScriptCenter Automated Pharmacy Pickup Use Cases

## CASE STUDY 1

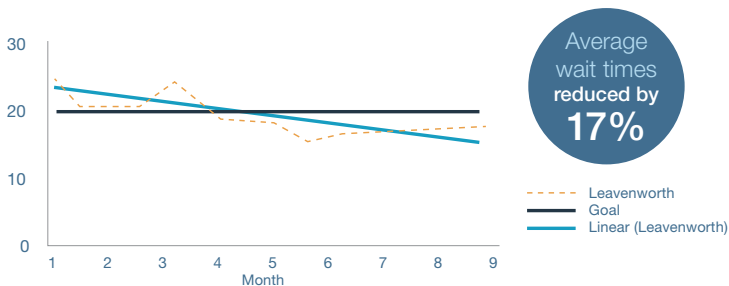
The Dwight D. Eisenhower VA Medical Center  
Leavenworth, Kansas

### Problem:

- Congested pharmacy with long wait times.
- Busy pharmacy staff – couldn't keep up with wait time goal of 20 minutes or less.

### Result after implementing ScriptCenter:

- 50+ patients per day – more than 600 prescriptions per week removed from outpatient pharmacy line
- Improved patient satisfaction



To download Case Studies visit [asteres.com/VA](http://asteres.com/VA)

## CASE STUDY 2

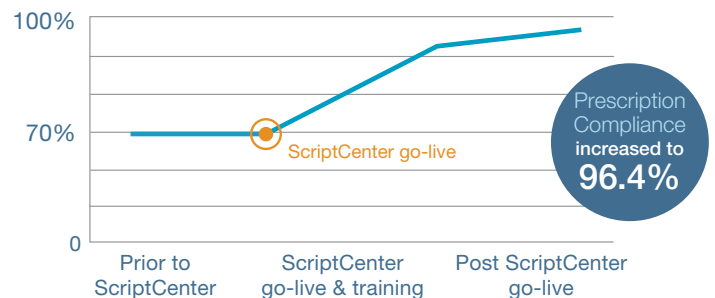
Veterans Affairs Domiciliary

### Problem:

- Busy pharmacy filling 500+ Rx's per day
- Dom nursing staff taking multiple trips to pharmacy
- Non-compliance issues (25-30% Rx's not picked up)

### Result after implementing ScriptCenter:

- Prescription compliance increased to 96%
- Shorter pharmacy lines
- Patient, pharmacy, and nursing satisfaction improved



## How it works



Prescriptions ordered and pharmacy fills prescriptions as usual in the pharmacy

Prescriptions transported and loaded into ScriptCenter

Patients are counseled and given paper Claim Check to pick up their prescriptions anytime



## Integration and Security

- ScriptCenter interfaces directly with ScriptPro Workflow or VistA to integrate seamlessly into your pharmacy workflow. With ScriptPro Workflow integration, your veteran's prescriptions can remain batched to allow for optimal linking, loading, and tracking of prescriptions.
- Alternative to OPAI
- Class 1 interface in place
- OPAI updated to support multiple targets, e.g., ScriptPro and ScriptCenter system Patient and prescription data format – HL7 v2.4



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